



CORNERHOUSE (YORKSHIRE)

Job Description

Job Title: Cornerhouse Youth Support Worker

Salary: £25,619 – £27,294

Hours of Work: 35 hours per week

Annual Leave: 27 days plus bank holidays

Line Manager: Co CEO's

Base: Cornerhouse (Yorkshire)

Job Overview

Cornerhouse Youth Support Worker is a post that works across three projects at Cornerhouse:

LGBTQ+ Project

Flipside

ReachOut.

We are looking to recruit a full time Youth Support Worker. This is a varied and rewarding role supporting young people with a range of needs through group work, one-to-one interventions, and street-based outreach.

We are seeking an individual who is committed to being a strong ally and advocate for LGBTQ+ young people and who can deliver trauma-informed, relationship-based support that empowers young people to thrive.

The successful candidate will play a key role in planning and delivering activities for Step Out, our LGBTQ+ youth group for young people aged 11-16. Step Out provides a fun, social, and safe environment where young people can explore their identities, build confidence, develop supportive peer relationships, and access informed guidance from experienced youth workers.

In addition to supporting the LGBTQ+ project, the post holder will contribute to the delivery of the Flipside and ReachOut projects, supporting young people with complex needs and those experiencing risks outside the home. The role requires creativity, flexibility, strong relationship-building skills, and a commitment to trauma-informed practice.

About the Projects

LGBTQ+ Project

The LGBTQ+ Project supports young people who identify as LGBTQ+ through group activities, one-to-one support, advocacy, and awareness raising. The successful candidate will help ensure young people feel safe, valued, and empowered to be themselves.

Flipside

Flipside is delivered in partnership with The Warren and provides targeted interventions for young people with complex needs who have been identified as being at risk of entering the criminal justice system. The project works to reduce risk, and improve outcomes through relationship led bespoke support.

ReachOut

ReachOut is delivered in partnership with The Warren and supports young people who may be vulnerable to anti-social behaviour, offending, substance misuse, exploitation, and other risk-taking behaviours. Through a street-based outreach approach, workers engage young people within their communities, reduce barriers to accessing services, and support them to make positive choices and achieve their potential.

Key Responsibilities

Service Delivery

- Plan, organise, and deliver engaging activities and sessions for the Step Out LGBTQ+ youth group.
- Attend Pride events with other staff from Cornerhouse.
- Act as a positive advocate for LGBTQ+ young people and represent Cornerhouse.
- Build trusting relationships with young people aged 11-19 across the LGBTQ+, Flipside, and ReachOut projects.
- Deliver high-quality one-to-one and group-based interventions which promote wellbeing, resilience, and personal development.
- Support young people experiencing risks, including exploitation, difficulties with emotional regulation, and low-level offending behaviour.
- Assess risk and contribute to the development of bespoke, trauma-informed support plans using the ARC framework and other appropriate approaches.
- Create meaningful and supportive relationships that encourage engagement, trust in services, and achievement of individual goals.
- To promote the involvement of young people in planning, delivery and evaluation of services
- Work collaboratively with partner agencies, including The Warren, Youth Justice Service, Police, Health Services, Children's Social Care, Education Providers, and Voluntary and Community Sector organisations.
- Support young people to access longer-term and specialist services when appropriate.
- Engage creatively and flexibly to overcome barriers to participation, ensuring support is accessible and responsive to individual needs.
- Contribute to data collection, monitoring, evaluation, and reporting requirements for funders and stakeholders.
- Participate in regular supervision, team meetings, training, and ongoing professional development opportunities.
- Uphold and actively promote the Cornerhouse Culture Code and organisational values.

Direct Casework and Support

- Receive referrals and undertake assessments of need for individual young people and groups.
- Develop and deliver tailored support plans based on identified needs, strengths, and aspirations.
- Provide information, advice, guidance, and practical support on issues affecting young people.
- Manage an allocated caseload, prioritising tasks effectively and maintaining accurate records.
- Attend and contribute to multi-agency meetings, reviews, and planning processes as required.

- Make referrals to external agencies where appropriate and in the best interests of the young person.
- Maintain appropriate professional boundaries whilst developing positive, supportive relationships.
- Ensure all work is delivered in accordance with safeguarding procedures, policies, and best practice.

Outreach Work

- Deliver street-based outreach across Hull as part of the ReachOut project.
- Build positive relationships with young people in community settings.
- Identify emerging risks, needs, and opportunities for engagement.
- Work flexibly to meet service requirements, including evenings and occasional out-of-hours work.

ReachOut outreach sessions are typically delivered in 4 hour shifts between 2:30pm and 8:00pm. The successful applicant will be expected to undertake at least one outreach shift per week, with additional shifts available on an ad hoc basis where required.

Strategy

- Actively contribute to staff teams and working groups to develop and implement effective strategies addressing issues impacting young people's lives.

Resources

- Ensure resources and equipment related to the service are maintained and fit for purpose.
- Contribute to Cornerhouse resources by creating and sourcing materials relevant to casework.
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Policy and Practice Development

- Share learning from service practice.
- Ensure the service remains relevant to local needs and operates to standards consistent with locally and nationally agreed principles.

Other Duties

The post holder will undertake any other duties commensurate with the level and responsibilities of the role, as reasonably requested by the CEO or senior management team.

Cornerhouse Youth Support Worker (35 hours)

PERSON SPECIFICATION

ESSENTIAL	DESIRABLE	ASSESSED
Minimum of 2 years' experience of working with young people	Relevant professional qualification	Application/interview
	Experience of detached youth work, outreach work or community-based engagement with young people.	Application/Interview
Understanding and knowledge of issues that may impact on young LGBTQ+ lives, including pronouns and neo - pronouns		
Demonstrable commitment to supporting, advocating for and empowering LGBTQ+ young people.	Experience of working directly with LGBTQ+ young people and an understanding of the challenges they may face.	
Ability to plan, facilitate and evaluate engaging group activities and youth work sessions.	Experienced youth group lead	
Knowledge and understanding of child criminal exploitation, child sexual exploitation, county lines activity, missing episodes and risks outside the home.	Experience of working in the voluntary sector.	Application/interview
Ability to assess risk, identify needs and contribute to effective support and safety planning.		
Experience of working creatively and innovatively with young people	Full UK driving licence.	Application/Interview
Excellent record keeping skills.		Application
Knowledge and experience of partnership working, including local authority services	Experience of advocating on behalf of young people	Application/Interview
Demonstrate a commitment to informing and empowering service users.		Application/Interview
Ability to establish and maintain positive, professional and trusted relationships with young people.		
Experience of working effectively within multi-agency environments		

and contributing to meetings that support young people.		
Excellent communication skills.		
Demonstrate a commitment to equalising opportunity and anti-oppressive practice.	Experience of supporting neurodiverse young people or adapting approaches to meet diverse needs.	Application/Interview
Knowledge and understanding of safeguarding policies, procedures and best practice when working with children and young people.		
Understanding of trauma-informed approaches and the ability to build trusted relationships with young people who have experienced adversity or trauma.	Experience with the ARC framework	
Ability to maintain and commit to user confidentiality.		Application/Interview
Must be able to work daytime and evening shifts and some weekends		Application
A working knowledge of Microsoft Office packages.		Application